**Workshop with Client**

**Date: 1/1/2022**

Time: 9:00 am - 10:00 am ET

**Client Team:**

- [Client Team Member 1]

- [Client Team Member 2]

- [Client Team Member 3]

**PwC Team:**

- [PwC Team Member 1] - Compliance and Risk Specialist

- [PwC Team Member 2] - Digital Solutions Expert

- [PwC Team Member 3] - Project Lead

**Agenda:**

**Intro (5 min):**

- [PwC Team Member 1] introduces the PwC team and their respective expertise.

- Each team member shares a brief overview of their experience in compliance, risk management, and digital transformation.

**Background (5 min):**

- [PwC Team Lead] outlines the goals of the workshop:

- To understand the client's current business problems and pain points.

- To gather insights on the client's existing compliance systems and their effectiveness.

- To identify requirements for an enhanced compliance system.

**Questions (40 min):**

1. Can you describe the main challenges and pain points your organization is facing with the current ERP system and compliance processes?

2. What specific improvements or outcomes do you hope to achieve with the ERP upgrade and enhanced compliance system?

3. How do you currently manage compliance with regulations like SOX and other industry standards? Walk us through your current processes.

4. Are there any compliance-related tasks or processes that are particularly time-consuming or prone to errors?

5. What are the key performance indicators (KPIs) or metrics you use to measure the success of your compliance efforts?

6. Have you considered any innovative technologies or solutions to enhance your compliance and risk management strategies? If so, what are they, and what value do you see in them?

7. What are the potential risks or concerns you foresee with the ERP upgrade project, especially regarding compliance and security?

8. How do you envision the enhanced compliance system integrating with your existing ERP platform and other critical business systems?

9. Are there any unique compliance requirements or industry-specific regulations that we should be aware of when designing the new system?

10. What are your expectations from this workshop, and how can we ensure we address your most pressing concerns and requirements?

**Wrap-up (5 min):**

- [PwC Team Lead] summarizes the key takeaways and next steps.

- Thank the client team for their time and valuable insights.

[End of Workshop Agenda]